ALiveRamp

## Q2 FY21 <br> Earnings Slides

November 9, 2020

## Cautionary Statement

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, including, without limitation, regarding LiveRamp's (the "Company") future business prospects. These statements involve risks and uncertainties that could cause the Company's actual results to differ materially, including, but not limited to competitive pressures, adverse economic conditions, uncertainties resulting from the COVID-19 pandemic and governmental regulations.

These issues and other factors that may be identified from time to time in the Company's reports filed with the SEC could cause actual results to differ materially from those indicated in the forward-looking statements.
For a detailed discussion of these and other risk factors, please refer to the Company's most recent Annual Report on Form 10-K and other filings the Company makes from time to time with the Securities and Exchange Commission (the "SEC"), which are available on the SEC's Web site (http://www.sec.gov).

Investors are cautioned not to place undue reliance on the Company's forward-looking statements, which speak only as of the date such statements are made. The Company does not undertake any obligation to publicly update any forward-looking statements to reflect events, circumstances or new information after the date of this press release, or to reflect the occurrence of unanticipated events.

## Use of Non-GAAP Information

The Company reports all financial information required in accordance with U.S. generally accepted accounting principles (GAAP). The Company believes, however, that evaluating its ongoing operating results will be enhanced if it also discloses certain nonGAAP information because it is useful to understand the Company's performance.

Whenever the Company uses such historical non-GAAP financial measures, it provides a reconciliation of historical non-GAAP financial measures to the most closely applicable GAAP financial measure. Investors are encouraged to review the related GAAP financial measures and the reconciliation of these historical non-GAAP financial measures to their most directly comparable GAAP financial measure included in the financial tables accompanying the Company's press release and in the appendix to this presentation.
These non-GAAP financial measures do not reflect a comprehensive system of accounting, differ from GAAP measures with the same captions and may differ from non-GAAP financial measures with the same or similar captions that are used by other companies. The use of certain non-GAAP financial measures requires management to make estimates and assumptions regarding amounts of assets and liabilities and the amounts of revenue and expense during the reporting periods. The Company bases its estimates on historical experience and assumptions that it believes are reasonable. Actual results could differ from those estimates.

## Best-in-Class SaaS Model



## Subscription Customer Growth



Land \& Expand with Network Effects


Profitable Long-term Model, Non-GAAP

## 75\%

Long-term Gross Margin Target

25\%
Long-term
Op Margin
Target

## Summary Financial Results

\$Ms, except per share amounts

|  | GAAP |  | $\text { Non-GAAP }{ }^{6}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Q221 | YoY | Q221 | YoY |
| Revenue | \$105 | 16\% | - | - |
| Gross profit | \$70 | 43\% | \$75 | 33\% |
| Gross margin | 67\% | 13 pts | 72\% | 9 pts |
| Operating income (loss) | (\$27) | $n m$ | \$1 | $n m$ |
| Operating margin | (26\%) | 30 pts | 1\% | 23 pts |
| Net earnings (loss) ${ }^{7}$ | (\$24) | $n m$ | \$2 | $n m$ |
| EPS | (\$0.36) | $n m$ | \$0.03 | $n m$ |
| Share count ${ }^{8}$ | 66.0 | (2\%) | 68.8 | 2\% |

## Revenue Summary <br> \$Ms

|  |  |  |  |
| :--- | :---: | :---: | :---: |
| Revenue by Type | Q221 | Q220 | YoY |
| Subscription | $\$ 86$ | $\$ 72$ | $19 \%$ |
| Marketplace \& Other | $\$ 19$ | $\$ 18$ | $4 \%$ |
| Total | $\mathbf{\$ 1 0 5}$ | $\mathbf{\$ 9 0}$ | $\mathbf{1 6 \%}$ |
|  |  |  |  |
| Revenue by Geography | Q221 | Q220 | YoY |
| US | $\$ 98$ | $\$ 84$ | $17 \%$ |
| International | $\$ 7$ | $\$ 6$ | $5 \%$ |
| Total | $\mathbf{\$ 1 0 5}$ | $\mathbf{\$ 9 0}$ | $\mathbf{1 6 \%}$ |
|  |  |  |  |

Totals may not foot due to rounding.

## Cash Flow

\$Ms

|  | Q221 | Q220 |
| :--- | :---: | :---: |
| Operating cash flow | $\$ 6$ | $(\$ 29)$ |
| Capital expenditures | $(\$ 0)$ | $(\$ 3)$ |
| Free Cash Flow | $\$ 6$ | $(\$ 31)$ |

Totals may not foot due to rounding.

## Four Corners of Growth

\$Ms, Non-GAAP

| 1 Subscription Net Retention |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Q220 | Q320 | Q420 | Q.121 | Q.221 |
| Subscription <br> Net Retention | $109 \%$ | $112 \%$ | $110 \%$ | $109 \%$ | $111 \%$ |

Subscription net retention is defined as current period subscription revenue (net) from customers who have been on the platform for one year or more, divided by the prior year quarter subscription revenue (net) from those customers, inclusive of upsell, churn and downsell.

| 2 Platform | Net Retention |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Q220 | Q320 | Q420 | Q121 | Q221 |
| Platform | $119 \%$ | $119 \%$ | $122 \%$ | $111 \%$ | $109 \%$ |
| Net Retention |  |  |  |  |  |

Platform net retention is defined as current period subscription and marketplace revenue (net) from customers who have been on the platform for one year or more, divided by the prior year quarter subscription and marketplace revenue (net) from those customers, inclusive of upsell, churn and downsell.
(3) ARR Growth ${ }^{9}$

|  | Q220 | Q320 | Q420 | Q121 | Q221 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| ARR | $\mathbf{\$ 2 7 0}$ | $\mathbf{\$ 2 8 1}$ | $\mathbf{\$ 2 9 8}$ | $\mathbf{\$ 3 0 5}$ | $\mathbf{\$ 3 1 8}$ |
| YoY\% | $40 \%$ | $25 \%$ | $29 \%$ | $27 \%$ | $18 \%$ |
| ARR ex IPG | $\mathbf{\$ 2 5 0}$ | $\mathbf{\$ 2 6 1}$ | $\mathbf{\$ 2 7 8}$ | $\mathbf{\$ 2 8 5}$ | $\mathbf{\$ 2 9 8}$ |
| YOY\% | $30 \%$ | $28 \%$ | $31 \%$ | $30 \%$ | $19 \%$ |

Annualized recurring revenue (ARR) is last month of quarter recurring revenue annualized. Recurring revenue is fixed and contracted subscription revenue and does not include any variable or non-recurring revenue amounts. This metric is forward looking and does not factor in potential contraction, nor does it include potential additions to recurring revenue. ARR ex IPG is annualized recurring revenue excluding ARR from Interpublic Group (IPG).

4 TTM Marketplace Revenue Growth

|  | Q220 | Q320 | Q420 | Q121 | Q221 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| TTM Marketplace | $\mathbf{\$ 6 0}$ | $\mathbf{\$ 6 6}$ | $\mathbf{\$ 7 5}$ | $\mathbf{\$ 7 7}$ | $\mathbf{\$ 7 8}$ |
| TTM YoY \% | $26 \%$ | $33 \%$ | $53 \%$ | $49 \%$ | $30 \%$ |

## Total Remaining Performance Obligations

 \$Ms

## What We Said, What We're Seeing

## + Positives

## What We Said

- Secular trends are in our favor
- We're SaaS; subscription revenue is durable
- Bad debts / concessions have been manageable
- April revenue is up (bookings / subscription / marketplace)
- Doubling-down on our industry defining solutions (ATS, TV, Safe Haven)
- Tightening operational processes - accelerating drive toward profitability


## - Negatives

What We Said

- We're not immune to macro economic forces
- Pipeline pushing out
- Expect net new logo adds to be under pressure (possibly down)
- Upsell will slow, retention metrics will be impacted
- Contraction will increase
- International revenue will continue to be pressured


## Our View

What We Said

- Despite uncertainty, our products are well-positioned and benefitting from secular trends (addressability, measurability and ROI)
- FY21 will be a growth year, albeit modest
- Expect meaningful profit improvement / manageable cash burn
- Balance sheet / liquidity are secure


## Outlook

AliveRamp

## Q3'FY21 Outlook

|  | GAAP |  |
| :--- | :--- | :---: |
| Revenue | $\sim \$ 113$ | Non-GAAP ${ }^{12}$ |
| YoY Growth \% | $\sim 11 \%$ | -- |
| Operating (Loss) Income | $\sim(\$ 25)$ |  |

## GAAP to Non-GAAP Reconciliation - FY21 Operating Expenses

\$Ms

|  | FY21E |
| :--- | :---: |
| GAAP Operating Expenses | $\$ 421$ |
| Intangible Asset Amortization | 18 |
| Stock-based Compensation | 90 |
| Restructuring \& Transformation Costs | 8 |
| Total Reconciliations | $\$ 116$ |
| Non-GAAP Operating Expense | $\$ 305$ |

## FY21 Operating Expenses

\$M, Non-GAAP

| Q420 | less Non-R | n-Rate | Q420 | Adj. RR | FY21E B |  | OpEx | terly P | asing |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  | FY20A* | FY21E |
|  | \$(10) |  |  |  |  |  | Q1 | 23\% | 23\% |
|  |  |  |  |  |  |  | Q2 | 25\% | 24\% |
| \$91 |  |  | \$324 |  |  | $\begin{gathered} \$ 305 \\ +/- \end{gathered}$ | Q3 | 25\% | 25\% |
|  |  |  |  |  |  |  | Q4 | 27\% | 28\% |
| Q420A | Non-Run-Rate | Q420 Adj. | Q420 Adj. RR (\$81 x 4) | Investment | Productivity / Cost Savings | Fr21E | udes tran | on-run-rate | enses. |

## Note:

Non-Run-Rate of $\$ 10 \mathrm{M}$ in Q4 is comprised principally of i) $\$ 6 \mathrm{M}$ in higher incentive comp and sales commissions and ii) an incremental $\$ 3.5 \mathrm{M}$ bad debt reserve. Of the $\sim \$ 52 M$ in "Productivity / Cost Savings" ~\$22M relates to COVID savings in T\&E and variable costs (vs. prior estimate of $\sim \$ 15 M$ ).
See appendix for GAAP to Non-GAAP operating expense reconciliation.

## Other Guidance Items <br> $\sim M s$

FY21E
Ongoing stock-based comp ..... \$57
Acquisition-related stock based comp ..... \$33
Total stock-based comp ..... \$90
Interest income ..... \$1
Share count (basic) ..... 66
Share count (diluted) ..... 69
Capital spending (\% of rev.) ..... 1\%

# Appendix 

## LiveRamp Safe Haven

## The Power of the Safe Haven Flywheel

Addressable single view of the customer - levels the data playing field with the Walled Gardens

Trade investment
becomes addressable and measurable - opens up new alternatives


Optimizes media spend by enabling cross-device and cross-channel measurement

Enhances addressable
reach through ATS globally

## Building the Trusted Ecosystem: By the Numbers

## 45+ DSPs

buying -
or committed to buyingon LiveRamp IdentityLink

$22 B+\underset{\text { percter ingessions }}{\text { and }}$ per day
can be bought and
measured on
LiveRamp IdentityLink

400+ brands
ready to buy on LiveRamp IdentityLink


US • UK • France • Germany • Spain • Italy • Netherlands • Australia • Japan • Singapore

## GAAP to Non-GAAP Reconciliation

Income Statement (part 1 of 2), \$Ks
$\begin{array}{lllllllllll}\text { FY } 17{ }^{13} & \text { FY } 18 & \text { FY } 19 & \text { Q1 } 20 & \text { Q2 } 20 & \text { Q3 } 20 & \text { Q4 } 20 & \text { FY } 20 & \text { Q1 } 21 & \text { Q2 } 21\end{array}$

| Total Revenue | \$ | 174,760 | \$ | 220,101 | \$ | 285,620 | \$ | 82,511 | \$ | 90,143 | \$ | 102,217 | \$ | 105,701 | \$ | 380,572 | \$ | 99,437 | \$ | 104,661 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gross Profit (GAAP) \% of Revenue | \$ | $\begin{array}{r} 74,784 \\ 42.8 \% \end{array}$ | \$ | $\begin{array}{r} 123,705 \\ 56.2 \% \end{array}$ | \$ | $\begin{array}{r} 164,902 \\ 57.7 \% \end{array}$ | \$ | $\begin{gathered} 46,085 \\ 55.9 \% \end{gathered}$ | \$ | $\begin{gathered} 48,683 \\ 54.0 \% \end{gathered}$ | \$ | $\begin{array}{r} 64,251 \\ 62.9 \% \end{array}$ | \$ | $\begin{array}{r} 68,849 \\ 65.1 \% \end{array}$ | \$ | $\begin{array}{r} 227,868 \\ 59.9 \% \end{array}$ | \$ | $\begin{array}{r} 64,972 \\ 65.3 \% \end{array}$ | \$ | $\begin{array}{r} 69,764 \\ 66.7 \% \end{array}$ |
| Excluded items: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Purchased intangible asset a mortization |  | 18,618 |  | 23,895 |  | 15,858 |  | 3,123 |  | 5,369 |  | 5,369 |  | 5,181 |  | 19,042 |  | 5,306 |  | 4,350 |
| Non-cash stock compensation |  | 4,318 |  | 2,651 |  | 4,708 |  | 755 |  | 1,060 |  | 1,028 |  | 926 |  | 3,769 |  | 775 |  | 913 |
| Accelerated depreciation |  | - |  | - |  | 2,972 |  | 1,487 |  | 1,245 |  | - |  | - |  | 2,732 |  | - |  | - |
| Gross Profit - Non-GAAP | \$ | 97,720 | \$ | 150,251 | \$ | 188,441 | \$ | 51,450 | \$ | 56,357 | \$ | 70,648 | \$ | 74,956 | \$ | 253,411 | \$ | 71,053 | \$ | 75,027 |
| \% of Revenue |  | 56\% |  | 68.3\% |  | 66.0\% |  | 62.4\% |  | 62.5\% |  | 69.1\% |  | 70.9\% |  | 66.6\% |  | 71.5\% |  | 71.7\% |
| R\&D (GAAP) | \$ | 49,367 | \$ | 60,713 | \$ | 85,697 | \$ | 23,722 | \$ | 26,445 | \$ | 27,403 | \$ | 28,411 | \$ | 105,981 | \$ | 26,989 | \$ | 31,035 |
| \% of Revenue |  | 28.2\% |  | 27.6\% |  | 30.0\% |  | 28.8\% |  | 29.3\% |  | 26.8\% |  | 26.9\% |  | 27.8\% |  | 27.1\% |  | 29.7\% |
| Excluded items: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-cash stock compensation |  | 10,513 |  | 15,644 |  | 28,225 |  | 4,451 |  | 6,346 |  | 6,462 |  | 6,001 |  | 23,260 |  | 5,886 |  | 7,713 |
| R\&D - Non-GAAP | \$ | 38,854 | \$ | 45,069 | \$ | 57,473 | \$ | 19,271 | \$ | 20,099 | \$ | 20,941 | \$ | 22,410 | \$ | 82,721 | \$ | 21,103 | \$ | 23,322 |
| \% of Revenue |  | 23.8\% |  | 20.5\% |  | 20.1\% |  | 23.4\% |  | 22.3\% |  | 20.5\% |  | 21.2\% |  | 29.0\% |  | 21.2\% |  | 22.3\% |
| S\&M (GAAP) | \$ | 59,258 | \$ | 108,639 | \$ | 158,540 | \$ | 43,144 | \$ | 45,204 | \$ | 51,993 | \$ | 48,564 | \$ | 188,905 | \$ | 38,627 | \$ | 41,705 |
| \% of Revenue |  | 33.9\% |  | 49.4\% |  | 55.5\% |  | 52.3\% |  | 50.1\% |  | 50.9\% |  | 45.9\% |  | 49.6\% |  | 38.8\% |  | 39.8\% |
| Excluded items: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-cash stock compensation |  | 7,493 |  | 23,381 |  | 43,970 |  | 8,920 |  | 9,758 |  | 15,670 |  | 3,678 |  | 38,026 |  | 7,123 |  | 9,233 |
| S\&M - Non-GAAP | \$ | 51,765 | \$ | 85,258 | \$ | 114,570 | \$ | 34,224 | \$ | 35,446 | \$ | 36,323 | \$ | 44,886 | \$ | 150,879 | \$ | 31,504 | \$ | 32,472 |
| \% of Revenue |  | 29.6\% |  | 38.7\% |  | 40.1\% |  | 41.5\% |  | 39.3\% |  | 35.5\% |  | 42.5\% |  | 39.6\% |  | 31.7\% |  | 31.0\% |
| G\&A (GAAP) | \$ | 92,898 | \$ | 85,154 | \$ | 98,878 | \$ | 25,318 | \$ | 27,262 | \$ | 26,107 | \$ | 30,216 | \$ | 108,903 | \$ | 23,368 | \$ | 24,495 |
| \% of Revenue |  | 53.2\% |  | 38.7\% |  | 34.6\% |  | 30.7\% |  | 30.2\% |  | 25.5\% |  | 28.6\% |  | 28.6\% |  | 23.5\% |  | 23.4\% |
| Excluded items: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-cash stock compensation |  | 17,471 |  | 11,192 |  | 25,818 |  | 4,504 |  | 6,190 |  | 7,135 |  | 6,563 |  | 24,392 |  | 2,701 |  | 6,345 |
| Separation \& trans formation costs |  | 8,639 |  | 17,786 |  | 2,117 |  | - |  | - |  | - |  | - |  | - |  | 3,605 |  | 258 |
| Accelerated depreciation |  | - |  | - |  | 840 |  | 419 |  | 418 |  | - |  | - |  | 837 |  | - |  | - |
| G\&A - Non-GAAP | \$ | 66,789 |  | \$56,176 |  | \$70,102 | \$ | 20,395 | \$ | 20,654 | \$ | 18,972 | \$ | 23,653 | \$ | 83,674 | \$ | 17,062 | \$ | 17,892 |
| \% of Revenue |  | 38.2\% |  | 25.5\% |  | 24.5\% |  | 24.7\% |  | 22.9\% |  | 18.6\% |  | 22.4\% |  | 22.0\% |  | 17.2\% |  | 17.1\% |

## GAAP to Non-GAAP Reconciliation

Income Statement (part 2 of 2), \$Ks


## Adjusted EBITDA Reconciliation <br> SKS



## GAAP to Non-GAAP EPS Reconciliation



## Footnotes

${ }^{1}$ Annualized recurring revenue (ARR) is last month of quarter recurring revenue annualized. Recurring revenue is fixed and contracted subscription revenue and does not include any variable or non-recurring revenue amounts. This metric is forward looking and does not factor in potential contraction, nor does it include potential additions to recurring revenue.
${ }^{2}$ Direct client count excludes agency and reseller deployments and Data Marketplace-only customers.
${ }^{3}$ Beginning in Q3'19 we began reporting client count net of client contracts that were absorbed into one large reseller contract with IPG. Historical customer counts net of IPG contracts are: FY16: 258, FY17: 402, FY18: 550, Q119: 585, Q219: 610, Q319: 640, Q419: 665, Q120: 690, Q220: 720, Q320: 770, Q420: 780, Q121: 780, Q221: 795.
${ }^{4}$ Platform net retention is defined as current period subscription and marketplace revenue (net) from customers who have been on the platform for one year or more, divided by the prior year quarter subscription and marketplace revenue (net), inclusive of upsell, churn and downsell.
${ }^{5} \$ 1 \mathrm{M}$ clients are counted as $\$ 250 \mathrm{k}$ or more subscription-only revenue in the quarter.
${ }^{6}$ Non-GAAP financial results represent continuing operations less excluded items (i.e. non-cash stock compensation, purchased intangible asset amortization, accelerated depreciation and restructuring charges). Excluding these amounts, Q221 non-GAAP gross profit was $\$ 75 M$, non-GAAP gross margin was $72 \%$, non-GAAP operating income was $\$ 1 M$ and non-GAAP operating margin was 1\%.
${ }^{7}$ Net loss includes a \$3 million tax benefit largely as a result of loss carryback provisions of the CARES Act.
${ }^{8}$ Fully diluted shares outstanding are used to calculate EPS in periods of profitability. Basic shares outstanding are used to calculate EPS during periods with a net loss.
${ }^{9}$ IPG contribution to ARR has been updated to exactly $\$ 20.0 \mathrm{M}$. Historic ARR values may change due to adjustments in categorization of subscription bookings.
${ }^{10}$ Remaining Performance Obligations (RPO) are defined as all future revenue under contract that has not yet been recognized as revenue. Current RPO represents future revenue under contract that is expected to be recognized as revenue in the next 12 months. RPO is influenced by several factors including seasonality, the timing of renewals, average contract terms, and foreign currency exchange rates.
${ }^{11}$ GAAP operating loss guidance subject to final purchase accounting adjustments.
${ }^{12}$ Non-GAAP guidance excludes non-cash stock compensation, purchased intangible asset amortization, restructuring charges and transformation costs.
${ }^{13}$ FY 17 results include \$20 million in revenue and \$1 million of loss from operations related to Acxiom Impact divested in 2016.

