ACXIOM
Q1 FY18 CONFERENCE CALL

August 3, 2017
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## SAFE HARBOR STATEMENT

Some of the matters discussed in this presentation contain forward-looking statements regarding the company's future business prospects which are subject to certain risks and uncertainties, including competitive pressures, adverse economic conditions and governmental regulations.

These issues and other factors that may be identified from time to time in the Company's reports filed with the SEC could cause actual results to differ materially from those indicated in the forward-looking statements.

Our discussion today will include non-GAAP financial measures. We refer you to the appendix of this presentation and the Investor Relations section of our website, which include reconciliations to the comparable GAAP measures for each of the non-GAAP financial measures included in this discussion.
The location of our website is www.acxiom.com.

The information contained on, or that can be accessed through, our website is not incorporated by reference into this presentation, and you should not consider any information contained on, or that can be accessed through, our website as part of this presentation.

## KEY GROWTH METRICS

Direct Connectivity Customers ${ }^{1}$


Connectivity Revenue Run-Rate ${ }^{2}$


Audience Solutions Digital Data Revenue ${ }^{3}$

${ }^{1}$ Excludes agency and reseller deployments and Data Store-only customers
${ }^{2}$ Revenue run-rate includes period ending LiveRamp product ARR and trailing-twelve month media spend royalties
${ }^{3}$ Revenue generated from Audience Solutions digital publisher and platform partners

## FINISH LINE


"Customer Match helped us engage with our best customers, improving our CTR while allowing us to do more with our marketing budget." Lora Loesch, Director of Digital Finance and Paid Marketing at Finish Line

[^0] trademarks of the respective companies with which they are associated.

## Finish Line finds the right fit with Customer Match

Looking to re-engage with customers who bought online and in-store, Finish Line turned to Customer Match for an increase in both clicks and reach.

Higher ROAS

## About Finish Line

- Finish Line is an American retail chain that sells footwear and apparel from premium brands such as Nike, Jordan, and Adidas both online and at its 1,100 retail locations.


## Goals

- Finish Line wanted to re-engage with high-value customers online.
- The brand sought to increase online and in-store sales, as well as improve cost efficiency.
- Finish Line wanted to improve performance for both CTR and conversion volume.


## Approach \& Results

- Finish Line tested Customer Match across its paid search and shopping campaigns.
- The brand identified Customer Match segments containing customers who transacted online and in store.
- Partnering with LiveRamp, a Customer Match uploader, Finish Line was able to reach even more of its customers.
- The brand now plans to implement Customer Match across all of its accounts, including its marketing efforts on YouTube.

Q1 SUMMARY FINANCIAL RESULTS
\$M, except per share amounts

|  | GAAP |  | Non-GAAP1 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Q118 | Y/Y Change | Q118 | Y/Y Change |
| Revenue | \$ 213 | -1\% | \$ 213 | -1\% |
| Gross Profit | \$ 99 | 7\% | \$ 106 | 9\% |
| Gross Margin | 46.4\% | 360 bps | 49.9\% | 480 bps |
| Operating Income (Loss) | \$ (6) | NM | \$ 22 | 6\% |
| Operating Margin | (2.7\%) | (650 bps) | 10.5\% | 70 bps |
| EPS | \$ (0.02) | \$ (0.07) | \$ 0.14 | \$ (0.01) |
| Share Count | 78.7 | -1\% | 81.4 | 3\% |

${ }^{1}$ Non-GAAP results exclude non-cash stock compensation, purchased intangible asset amortization, restructuring and impairment charges and separation costs

## Q1 REVENUE BY GEOGRAPHY <br> \$M

|  | Q118 | Q117 | Y/Y Change |
| :---: | :---: | :---: | :---: |
| US |  |  |  |
| Marketing Services | \$ 85 | \$ 102 | (17\%) |
| Audience Solutions | \$ 68 | \$ 66 | 4\% |
| Connectivity | \$ 42 | \$ 29 | 44\% |
| Total US | \$ 194 | \$ 197 | (1\%) |
| International: |  |  |  |
| Marketing Services | \$ 7 | \$ 7 | (6\%) |
| Audience Solutions | \$ 8 | \$ 8 | (6\%) |
| Connectivity | \$ 4 | \$ 2 | 51\% |
| Total International | \$ 18 | \$ 18 | 2\% |
| Total Company: |  |  |  |
| Marketing Services | \$ 92 | \$ 110 | (17\%) |
| Audience Solutions | \$ 76 | \$ 74 | 3\% |
| Connectivity | \$ 45 | \$ 31 | 44\% |
| Total Company | \$ 213 | \$215 | (1\%) |

* Numbers may not foot due to rounding


## ADJUSTED Q1 REVENUE \$M

|  | Q118 | Q117 | Y/Y Change |
| :--- | ---: | ---: | ---: |
| US | $\$ 194$ | $\$ 197$ | $(1 \%)$ |
| Acxiom Impact Divestiture | - | $\$(12)$ |  |
| Adjusted US ${ }^{1}$ | $\$ 194$ | $\$ 185$ | $\mathbf{5 \%}$ |
| International | $\$ 18$ | $\mathbf{\$ 1 8}$ | $\mathbf{2 \%}$ |
| Australia Transition | $\$(0)$ | $\$(1)$ |  |
| FX | $\$ 1$ | - |  |
| Adjusted International | $\$ 20$ | $\$ 17$ | $\mathbf{1 5 \%}$ |
| Adjusted Total Revenue ${ }^{1}$ | $\mathbf{\$ 2 1 4}$ | $\mathbf{\$ 2 0 2}$ | $\mathbf{6 \%}$ |

[^1]
## MARKETING SERVICES Q1 RESULTS <br> \$M

|  | Q118 | Q117 | Y/Y Change |
| :---: | :---: | :---: | :---: |
| US: |  |  |  |
| Revenue ${ }^{1}$ | \$ 85 | \$ 102 | (17\%) |
| Gross Profit | \$ 30 | \$ 35 | (15\%) |
| Gross Margin | 35.0\% | 33.8\% | 120 bps |
| Segment Income | \$ 20 | \$ 19 | 3\% |
|  |  |  |  |
| Global: |  |  |  |
| Revenue ${ }^{1}$ | \$ 92 | \$ 110 | (17\%) |
| Gross Profit | \$ 31 | \$ 37 | (16\%) |
| Gross Margin | 34.2\% | 34.1\% | 10 bps |
| Segment Income | \$ 20 | \$ 20 | (2\%) |
| Segment EBITDA ${ }^{2}$ | \$ 26 | \$ 28 | (7\%) |

 the US and 6\% globally.
${ }^{2}$ Adjusted EBITDA reconciliation included in the appendix

* Numbers may not foot due to rounding


## AUDIENCE SOLUTIONS Q1 RESULTS

\$M

|  | Q118 | Q117 | Y/Y Change |
| :---: | :---: | :---: | :---: |
| US: |  |  |  |
| Revenue | \$ 68 | \$ 66 | 4\% |
| Gross Profit | \$ 44 | \$ 39 | 13\% |
| Gross Margin | 64.5\% | 59.0\% | 550 bps |
| Segment Income | \$ 27 | \$ 23 | 15\% |
| Global: |  |  |  |
| Revenue | \$ 76 | \$ 74 | 3\% |
| Gross Profit | \$ 47 | \$ 42 | 13\% |
| Gross Margin | 62.3\% | 56.8\% | 550 bps |
| Segment Income | \$ 29 | \$ 25 | 14\% |
| Segment EBITDA ${ }^{1}$ | \$ 33 | \$ 31 | 8\% |

${ }^{1}$ Segment EBITDA reconciliation included in the appendix

## CONNECTIVITY Q1 RESULTS

\$M

|  | Q118 | Q117 | Y/Y Change |
| :--- | ---: | ---: | ---: |
| Revenue | $\mathbf{\$ 4 5}$ | $\mathbf{\$ 3 1}$ | $\mathbf{4 4 \%}$ |
| Gross Profit | $\mathbf{\$ 2 8}$ | $\mathbf{\$ 1 8}$ | $\mathbf{5 7 \%}$ |
| Gross Margin | $60.9 \%$ | $56.1 \%$ | 480 bps |
| Segment Income (Loss) | $\mathbf{\$ ( 0 )}$ | $\mathbf{\$ 0}$ | $\mathbf{N M}$ |
| Segment EBITDA $\mathbf{1}^{1}$ | $\mathbf{\$ 2}$ | $\mathbf{\$ 2}$ | $\mathbf{3 1 \%}$ |

${ }^{1}$ Segment EBITDA reconciliation included in the appendix

Q1 CASH FLOW RESULTS
\$M

|  | Q118 | Q117 | Y/Y Change |
| :--- | ---: | ---: | ---: |
| Operating Cash Flow | $\mathbf{\$ 5}$ | $\mathbf{\$ 1}$ | $\mathbf{5 6 0 \%}$ |
| Free Cash Flow to Equity | $\mathbf{\$ ( 6 )}$ | $\mathbf{\$ ( 2 2 )}$ | NM |
| Total Capital Spending1 | $\$ 10$ | $\$ 15$ | (29\%) |

1/ncludes capital expenditures, capitalized software and data acquisition costs

## FISCAL 2018 GUIDANCE

\$M, except per share amounts

## Revenue Bridge



## FISCAL 2018 GUIDANCE PHASING

\% of Total Revenue

|  | Q1 | Q2 | Q3 | Q4 |
| :--- | :---: | :---: | :---: | :---: |
| Revenue <br> (estimated) | $23 \%$ | $24 \%$ | $26 \%$ | $27 \%$ |

Historical Average (Last Three Fiscal Years)

|  | Q1 | Q2 | Q3 | Q4 |
| :--- | :--- | :--- | :--- | :--- |
| Revenue | $24 \%$ | $25 \%$ | $26 \%$ | $26 \%$ |

APPENDIX

## acxiem.

FY16 - Q1 FY18 MS EX. IMPACT
\$M

| Marketing Services | FY16A |  |  |  | FY17A |  |  |  | FY18 | Full Year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q116A | Q216A | Q316A | Q416A | Q117A | Q217A | Q317A | Q417A | Q118A | FY16A | FY17A |
| Revenue | \$ 108 | \$ 113 | \$ 116 | \$ 113 | \$ 110 | \$ 106 | \$ 101 | \$ 94 | \$ 92 | \$ 450 | \$ 411 |
| V\% | -1\% | 0\% | 1\% | 3\% | 2\% | -6\% | -13\% | -17\% | -17\% | 1\% | -9\% |
| Gross Profit | 36 | 37 | 38 | 40 | 37 | 34 | 37 | 31 | 31 | 152 | 141 |
| GM \% | 33\% | 33\% | 33\% | 35\% | 34\% | 33\% | 37\% | 33\% | 34\% | 34\% | 34\% |
| Segment Income | 17 | 18 | 20 | 19 | 20 | 20 | 21 | 20 | 20 | 74 | 81 |
| Segment Margin \% | 16\% | 16\% | 18\% | 17\% | 18\% | 19\% | 21\% | 21\% | 22\% | 17\% | 20\% |
| Acxiom Impact | FY16A |  |  |  | FY17A |  |  |  | FY18 | Full Year |  |
|  | Q116A | Q216A | Q316A | Q416A | Q117A | Q217A | Q317A | Q417A | Q118A | FY16A | FY17A |
| Revenue | \$ 16 | \$ 16 | \$ 15 | \$ 14 | \$ 12 | \$ 8 | - | - | - | \$ 60 | \$ 20 |
| Gross Profit | 6 | 4 | 4 | 3 | 1 | 1 | - | - | - | 17 | 2 |
| GM \% | 35\% | 27\% | 27\% | 21\% | 11\% | 10\% | - | - | - | 28\% | 10\% |
| Segment Income | 3 | 3 | 3 | 1 | (0) | 0 | - | - | - | 10 | (0) |
| Segment Margin \% | 21\% $19 \% \quad 17 \% \quad 11 \%$ |  |  |  | 2\% |  | - | - | - | 17\% | -1\% |
| Marketing Services ex. Impact | FY16A |  |  |  | FY17A |  |  |  | FY18 | Full Year |  |
|  | Q116A | Q216A | Q316A | Q416A | Q117A | Q217A | Q317A | Q417A | Q118A | FY16A | FY17A |
| Revenue | \$ 92 | \$ 97 | \$ 101 | \$ 100 | \$ 97 | \$ 98 | \$ 101 | \$ 94 | \$ 92 | \$ 390 | \$ 390 |
| V\% | -1\% | 0\% | 3\% | 6\% | 6\% | 0\% | 0\% | -5\% | -6\% | 2\% | 0\% |
| Gross Profit | 31 | 33 | 34 | 37 | 36 | 34 | 38 | 31 | 31 | 136 | 139 |
| GM \% | 33\% | 34\% | 34\% | 37\% | 37\% | 34\% | 37\% | 33\% | 34\% | 35\% | 35\% |
| Segment Income | 13 | 15 | 18 | 18 | 20 | 20 | 21 | 20 | 20 | 64 | 81 |
| Segment Margin \% | 15\% | 15\% | 18\% | 18\% | 21\% | 20\% | 21\% | 21\% | 22\% | 16\% | 21\% |

Marketing Services ex. Impact revenue, gross profit, and segment income are non-GAAP financial measures. We believe these non-GAAP measures provide investors with meaningful supplemental information to evaluate the ongoing performance of the Marketing Services segment after the divestiture of Acxiom Impact. This schedule reconciles the results excluding the divested business to the reported Marketing Services segment results.
Numbers may not foot due to rounding

## ADJUSTED EBITDA BY SEGMENT

## \$M

|  | FY16A |  |  |  |  | FY17A |  |  |  |  | $\begin{array}{r} \text { FY18A } \\ \hline \text { Q118A } \end{array}$ | Q1 Y/Y Change |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q116A | Q216A | Q316A | Q416A | FY16A | Q117A | Q217A | Q317A | Q417A | FY17A |  | V\% | $V_{*}^{*}$ |
| Segment Income from Operations |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marketing Services | \$17 | \$18 | \$20 | \$19 | \$74 | \$20 | \$20 | \$21 | \$20 | \$81 | \$20 | -2\% | (\$0) |
| Audience Solutions | \$24 | \$25 | \$31 | \$30 | \$110 | \$25 | \$30 | \$35 | \$34 | \$123 | \$29 | 14\% | \$3 |
| Connectivity | (\$1) | (\$1) | (\$1) | (\$0) | (\$3) | \$0 | \$2 | \$2 | \$1 | \$5 | (\$0) | NM | (\$0) |
| Total Segment Income from Operations | \$40 | \$42 | \$50 | \$48 | \$181 | \$46 | \$51 | \$58 | \$55 | \$209 | \$48 | 6\% | \$3 |
| Segment D\&A |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marketing Services | \$8 | \$8 | \$8 | \$8 | \$32 | \$8 | \$8 | \$7 | \$7 | \$30 | \$7 | -19\% | (\$1) |
| Audience Solutions | \$5 | \$6 | \$5 | \$5 | \$21 | \$6 | \$5 | \$5 | \$5 | \$21 | \$5 | -16\% | (\$1) |
| Connectivity | \$2 | \$2 | \$2 | \$2 | \$7 | \$2 | \$2 | \$2 | \$2 | \$8 | \$3 | 58\% | \$1 |
| Total Segment D\&A | \$15 | \$15 | \$15 | \$15 | \$60 | \$15 | \$15 | \$14 | \$14 | \$59 | \$14 | -10\% | (\$1) |
| Segment EBITDA |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Marketing Services | \$25 | \$25 | \$28 | \$27 | \$106 | \$28 | \$28 | \$28 | \$27 | \$111 | \$26 | -7\% | (\$2) |
| Audience Solutions | \$29 | \$31 | \$36 | \$35 | \$131 | \$31 | \$35 | \$39 | \$38 | \$144 | \$33 | 8\% | \$3 |
| Connectivity | \$1 | \$1 | \$1 | \$2 | \$4 | \$2 | \$3 | \$4 | \$4 | \$13 | \$2 | 31\% | \$1 |
| Total Segment EBITDA | \$55 | \$57 | \$65 | \$64 | \$240 | \$61 | \$67 | \$71 | \$69 | \$268 | \$62 | 2\% | \$1 |

Segment EBITDA is a non-GAAP measure. We believe Segment EBITDA provides useful supplemental information to and facilitates analysis by investors in evaluating segment performance and trends. The presentation of segment EBITDA is not meant to be considered in isolation or as an alternative to segment income from operations as an indicator of segment performance. This schedule reconciles segment income from operations to segment EBITDA.
D\&A by segment includes allocated corporate D\&A for shared facilities and infrastructure based on usage
Numbers may not foot due to rounding

## GAAP TO NON-GAAP RECON

## \$M, Non-GAAP

|  | $\begin{aligned} & \text { Q118 } \\ & \text { GAAP } \end{aligned}$ | Restructuring | Intangible Amort. | SBC | Separation Transformation | Tax | $\begin{array}{r} \text { Q118 } \\ \text { Non-GAAP } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | \$212.5 | - | \$0.0 | - | - | - | \$212.5 |
| Cost of revenue | 114.0 | - | (6.0) | (1.6) | - | - | 106.4 |
| Gross profit | 98.6 | - | 6.0 | 1.6 | - | - | 106.1 |
| \% Gross margin | 46.4\% |  |  |  |  |  | 49.9\% |
| Operating expenses: |  |  |  |  |  |  |  |
| Research and development | 23.6 | - | - | (4.2) | - | - | 19.4 |
| Sales and marketing | 48.4 | - | - | (6.3) | - | - | 42.2 |
| General and administrative | 32.4 | - | - | (3.0) | (7.1) | - | 22.2 |
| Gains, losses and other items, net | (0.1) | 0.1 | - | - | - | - | - |
| Total operating expenses | 104.3 | 0.1 | - | (13.5) | (7.1) | - | 83.8 |
| Income (loss) from operations | (5.7) | (0.1) | 6.0 | 15.0 | 7.1 | - | 22.3 |
| \% Margin | -2.7\% |  |  |  |  |  | 10.5\% |
| Other expense: |  |  |  |  |  |  |  |
| Interest expense | (2.3) | - | - | - | - | - | (2.3) |
| Other, net | (0.7) | - | - | - | - | - | (0.7) |
| Total other expense | (3.0) | - | - | - | - | - | (3.0) |
| Earnings (loss) before income taxes | (8.7) | (0.1) | 6.0 | 15.0 | 7.1 | - | 19.3 |
| Income taxes | (7.4) | (0.0) | 2.2 | 5.5 | 2.9 | 4.5 | 7.7 |
| Net earnings (loss) | (1.3) | (0.1) | 3.7 | 9.5 | 4.2 | (4.5) | 11.6 |
| Diluted earnings (loss) per share: | (\$0.02) | (\$0.00) | \$0.05 | \$0.12 | \$0.05 | (\$0.06) | \$0.14 |
| Basic shares | 78.7 | 78.7 | 78.7 | 78.7 | 78.7 | 78.7 | 78.7 |
| FDWA Shares | 81.4 | 81.4 | 81.4 | 81.4 | 81.4 | 81.4 | 81.4 |

All reconciling items tax effected at $40.0 \%$ unless the nature of the reconciling item included a non-deductible expense for tax purposes.
Tax adjustment to balance to non-GAAP tax expense. Numbers may not foot due to rounding.

## NON-CASH STOCK COMPENSATION TREND

$\$ M$

|  |  | FY15A | FY16A | FY17A |
| :--- | ---: | ---: | ---: | ---: |
| Non-Cash Stock Compensation Expense |  |  |  |  |
| Time-Based | $\$ 10$ | $\$ 12$ | $\$ 20$ |  |
| Performance | $\$ 1$ | $\$ 1$ | $\$ 14$ | $\$ 26$ |
| Acquisition Related | $\$ 17$ | $\$ 19$ | $\$ 16$ | $\$ 2$ |
| Total | $\$ 28$ | $\$ 32$ | $\$ 49$ | $\$ 64$ |


| \% of Total Non-Cash Stock Compensation Expense |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Time-Based | $37 \%$ | $37 \%$ | $40 \%$ | $41 \%$ |
| Performance | $1 \%$ | $4 \%$ | $28 \%$ | $14 \%$ |
| Acquisition Related | $62 \%$ | $59 \%$ | $32 \%$ | $44 \%$ |

Numbers may not foot due to rounding

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[^0]:    © 2017 Google Inc. All rights reserved. Google and the Google logo are rademarks of Google Inc. All other company and product names may be

[^1]:    ${ }^{1}$ Revenue is not adjusted for the acquisitions of Arbor and Circulate given the deep integration of the organizations

    * Numbers may not foot due to rounding

